



# Dispatch Times

January 2020  
Volume 7, Issue 1


## ANDREW "ANDY" JACKSON

### Inside this issue:

Andy was a dispatcher for the Communications Center from March 2017 to June 2019. On December 26, 2019 Andy passed away unexpectedly at the age of 41. In just that short period of time Andy made a significant difference in those lives that he came in contact with. He will be greatly missed.



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 **AnneMarie Daniel is at Warren County EMA.**  
Jan 1 at 1:01 PM • Lebanon, Ohio • 🌐

I wanna be in the room where (and WHEN) it happens...

Today was a dream come true for my kid fascinated with the tornado siren tests every 1st Wednesday. @WCEMAOhio generously let us WATCH the tests be triggered! It's only January 1, but this may be one of the coolest things we do all year! Thanks, Mike, Melissa, and WCEMA!  
#TeamDaniel



## Future Weather Spotter Visits for Outdoor Warning Siren Test

For Christmas Vinton asked if he could go to a weather spotter class. During the holiday break his mom reached out to see if it was possible for him to watch us at the Communications Center complete the outdoor warning test. Dispatcher, Mike Wiggins helped make Vinton's New Years Day a great day he won't forget!

### Mark Your Calendar!



- January 1**  
New Years Day
- January 8**  
Communications Work Group
- January 20**  
Martin Luther King Day
- January 23**  
Hazard Mitigation Plan Meeting

# Employee Spotlight



## Employee of the 4th Quarter



Shelby appreciates the opportunity to participate in combined trainings in the county. Her trainer, April Kennard was very supportive. In February she begins classes at Butler Tech for the Police Academy. Congratulations Shelby!

## January Birthdays

Shelby Davis - 10th  
Kristen Miller - 13th  
Emily Shuler - 23rd  
Melissa Bour - 25th



## Milestones

Emily Shuler - 4 years  
Joey Bishop - 21 years  
Ashlee Rector 8 years



## Suicidal Female Located Using New Enterprise CAD

By: Samantha Hall, Training Coordinator

On December 15, 2019 the Communications Center received a call from an agency in Kentucky regarding a suicidal female that had left her residence for an unknown destination. The female had been texting that she was going to kill herself.

Deputy Cole requested a ping of the suicidal female's cell phone. GPS coordinates were obtained from the ping request and placed into our Printrak CAD mapping system. The map indicated the cell phone location was in a densely wooded area behind a residence. The map also showed a small dirt road between 2 ponds on the property which lead back to that wooded area indicated by the cell phone's GPS coordinates. Dispatcher Shuler and Deputy Cole decided to utilize ECAD so Deputy Cole could be "routed" to the GPS location. Dispatcher Shuler signed into the ECAD console and created an incident using the cell phone coordinates. She then dispatched Deputy Cole to the incident in ECAD. Deputy Cole arrived at the driveway using ECAD AVL routing. Once on the driveway ECO Shuler followed the AVL location of the Deputy on the ECAD map. Once she saw him positioned between the ponds she advised him to stop and look to the right. The deputy then saw fresh tire marks in the snow driving between the two ponds into the woods.

The female was not located in the woods due to the time frame and sequence of events, but she was located safe at another residence. This incident is an incredible example of accuracy and usage of AVL technology that can be used in ECAD.

# LEADS

By: Chris Dill, Supervisor, LEADS TAC

## Missing Persons: Under 21 LEADS Entries

Missing person records fall into one of six categories:

**Disability-** A person of any age who is missing and under proven physical/mental disability or is senile, thereby subjecting themselves or others to personal and immediate danger.

**Endangered-** A person of any age who is missing under circumstances indicating his/her physical safety is in danger.

**Involuntary-** A person of any age who is missing under circumstances indicating the disappearance was not voluntary, i.e. abducting or kidnapping.

**Juvenile-** A person under the age of 18 who is missing and does not meet any of the criteria set forth in any of the other categories as described.

**Catastrophe-** A person of any age who is missing after a catastrophe.

**Other-** A person, 18 or older, who is missing and does not meet the criteria for any other categories and for whom there is a reasonable concern for their safety.

Persons under the age of 21 **MUST** be entered into LEADS within **2 Hours** of receiving the minimum data as amended by Suzanne's Law in 2003.

Minimum data to enter are:

- Name
- Date of Birth
- Date of Emancipation for Juvenile
- Sex
- Race
- Height
- Weight
- Eye Color
- Hair Color
- Date of last contact

To meet the 2 hour entry window, simply notify the Comm. Center of the minimum data listed above and we will enter them into LEADS. We do not need a copy of the report or entry sheet to be able to enter them into LEADS. The entry sheet and copy of the report can be faxed to us once it is complete and we will make any additions or modifications to the entry.

# Hazard Mitigation Planning Meeting Number 2: January 23, 2020

**By: Lesli Holt**

On November 22, EMA hosted the first of three county mitigation planning meetings that will be used to update the county's Hazard Mitigation Plan. The first meeting focused on the hazards that could affect Warren County and included the history, probability, and risks associated with each hazard. Participants were asked to review information that was presented and score a matrix for each hazard's probability, impact, and the ability of the jurisdiction to respond with its current capabilities. According to the rating system, the top three hazards to the county overall are:

1. **Wind / Severe Storms**
2. **Flooding**
3. **Tornadoes**

Knowing the top hazards the county faces helps agencies plan where to place mitigation efforts that will save the most lives or preserve the most properties. The next community planning meeting will focus on exploring possible mitigation projects for the county's hazards. These projects will help communities lesson their risk to certain hazards or reduce the impacts when the hazards do occur.

It is important that jurisdictions send a representative to the January 23 meeting to identify which projects they would like to implement. Those that are identified within the county's updated plan may be eligible for future grant funding opportunities. Jurisdictions that don't participate in the plan will not be allowed to apply for certain funds to help off-set the costs of mitigation efforts.



**ATTEND ONE OF OUR UPCOMING  
PLANNING MEETINGS!**

**January 23  
9a-12a  
@ 406 Justice Drive**

**March 25  
9a-12a  
@ 406 Justice Drive**

# November Dispatch Stats

	County	Franklin	Lebanon	County Day Shift 0800-2000	County Night Shift 2000-0800
Total 911 Calls Received in December	5,081	632	587		
Total 911 Calls Year To Date	66,323	8,685	7,018		
Created the Most Incidents in December				Kelly Fiebig 616	Shelby Davis 465

## FIELD TRAINING OFFICER (SAN JOSE MODEL)

### WHEN

February 26 – February 28, 2020  
8am – 5pm

### WHERE

Hamilton Township PD  
7780 South State Route 48 ~ Maineville, OH 45039

### Topics covered:

*Role of a Field Training Officer – Completing Daily Observation Reports – Adult Learning Theories – Liability Issues for the FTO – Understanding the Importance of Proper and Accurate Documentation – Coaching – Training “Laterals” – and more!*

Register by email: Sgt. Quillan Short:  
qshort@hamilton-township.org ~  
513.239.2433

### Cost

\$70.00

\$50.00 When registering two or more from the same agency

Checks payable to: Hamilton Township Police Association

### Instructed by:

Current FTO's and  
FTO Supervisors

## Where Am I?

If you know the location where this picture was taken, email us at [melissa.bour@wcoh.net](mailto:melissa.bour@wcoh.net) no later than January 27th. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for and your guess of the location. Don't forget to check back next month to see if your name was drawn.

Lance Czinege Warren County Emergency Communications Operator guessed the correct location; which was The Christmas Ranch in Morrow. Congratulations! Pick up your gift card at the supervisor's desk.



## The Christmas Ranch

The Christmas Ranch is at 3205 S. Waynesville Rd in Morrow. 230,000 synchronized lights on five acres. There's a Christmas Village with 7 different shops, Santa's Bakery & Café, train and wagon rides all while hearing sounds of Christmas by Bing Crosby, Trans-Siberian Orchestra and other Holiday tunes. It's \$20/carload and they normally open the day after Thanksgiving until the day before Christmas Eve.



### Warren County Emergency Services

520 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315

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